GARRIOCK

Continued from page 12

specific objectives.

"When we were negotiating with Manitoba Public Insurance with respect to restructuring for brokers in terms of both operations and compensation, Wade would put in days and weeks at a time devoted to that effort."

Schioler says Garriock is also easy to work with, shows leadership, is a team player and is supportive of the IBAM executive.

Diane Brickner, president and CEO of Alberta-based Peace Hills General Insurance Company, has known Garriock for at least 10 years and "maybe even longer, since he was a kid." Their association goes back to when Garriock got into the insurance business. She says he's a terrific insurance broker with a high energy level who is "great" for the industry.

"At social events," she says, "he's the guy who greets you with a big smile."

Garriock says he's "absolutely grateful" for what he has today as a result of the hard work of his father and grandfather. He says the business has a strong commitment to customer care, which has been its hallmark.

"It was one of the things passed on by my father: we work for the customer, not the insurer. It's the customer we have to take care of. And we treat every customer the same. Your smallest clients are just as important as the largest clients. That's probably the biggest thing I learned from my father." IW

VITAL STATS

- Garriock and his wife Kristin have two children: son Kai, 4, and daughter Elle, 2;
- He likes music and tends to be a "bluesy, jazzy type of guy";
- He describes himself as a movie buff and says Braveheart, starring Mel Gibson, is his favourite;
- The Garriocks live in a newer two-storey home near the Charleswood office, about 20 minutes from the downtown headquarters;
- Garriock and his family also like to holiday at Lake of the Woods, near the borders of Manitoba, Ontario and Minnesota, where his parents own lakefront property;
- He likes sports and is active in hockey and baseball. He also golfs, but confesses that he's "not very good." Recently, he took up racquetball.

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Congratulations to Jim Magnan on his retirement following 28

career started in 1963 as an independent adjuster. He joined

years of committed service to Kernaghan Adjusters. His insurance

KA in 1981 and was promoted to Winnipeg Branch Manager in

1988. Jim sits on the Manitoba Adjusters Council, as well as on

their Administrative Council. Jim is well known throughout the

industry as a person of integrity and a trusted professional who

our clients and staff have depended on. We wish Jim and his

wife Marlene a well-deserved and healthy retirement.



Jim Magnan CRM

Grant Rerie CRM

KA is proud to announce the promotion of Grant Rerie CRM to the position of Manitoba Regional Manager. Grant started his insurance career in 1980 as a staff adjuster. In 1997 he joined our Winnipeg Team. Grant has undertaken numerous adjusting educational programs. He is well known for his complex commercial property and liability expertise. Grant's leadership ability and approachable disposition give KA a strong advantage in the Manitoba marketplace.

Kernaghan Adjusters is the first National Independent adjusting firm in Canada. We have provided superior Independent Adjusting, Third Party Administration and Risk Management services for over 56 years to our domestic and international clients. Please visit our website at Kernaghan.com for branch and service details.

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